

Basement Living Systems:

Dear Joe

I just wanted to let you know what a pleasure it was to have **Basement Living Systems** install our newly found living space in our basement. After first meeting with a representative from Owens Corning and having them present us with a contract after a 3 hour presentation and then trying the tactics of: if you sign tonight I will deduct 3%.just does not sit well with us. Our next meeting was with **Basement Living Systems** which is where in our home we met both you and Tom. I really must commend the both of you for showing us your product and how you would make our dreams and visions come to life in an easy and friendly presentation. Not to mention that you offered us 4 colors and not 1 and that your R-value was higher and your T-tracks are flush and not protruding $\frac{3}{4}$ ". Lastly, I really need to thank your crew who were in our home for there extreme thoughtfulness and for leaving the work area spotless every night. All of our friends and family cannot believe the transformation.

Thanks Again:

Damon & Dawn Calabrese.